

Quality, Environment, Health & Safety Policy

Orac is an European manufacturer of high quality plastic products. Orac's **vision** is to apply innovative synthetic polymers to decorate or finish interiors.

We use the **qualitative, aesthetic** and **environmental advantages** of Purotouch[®], Duropolymer[®] and Durofoam[®] to offer the best products and services at a competitive price to our professional customers.

Orac is committed to **minimize the impact** of all our operations on the **environment** throughout the complete supply chain. Whilst creating a **working climate** where quality, health and safety is of paramount importance.

- The quality of services and the products together with a close relationship with all our **customers** is our main priority
- By improving the process and the product design we are continuous improving our **qualitative requirements**.

All our processes are supported by our internal **AIA strategy** through checks and audits :

- Working at the **Awareness** and the **Attitude** of all our people
- Aiming for continuous **Improvement**
- **Assure** what we have improved.

QUALITY

Orac insists on the **highest quality standards**. The management and staff focus on customer satisfaction and providing the best **quality products** and **services**. Therefore, we are committed to:

- **Improving** our product quality and processes **continuously**. This systematic approach will lead to a better overall service and a higher customer satisfaction.
- **Implementing** this policy at **all levels** of the organization and in every (sub-) process carried out.

HEALTH, SAFETY & ENVIRONMENT

Orac operates in an **environmentally responsible way** and in **compliance** with all relevant environmental legislation. This reflects in all aspects of our materials and energy management.

- We measure and will continuous improve our **Carbon foot print**
- **We are reducing** any kind of **waste** and maximize re-use of internal waste.
- We strive to maximize the use of **eco-friendly** products
- Reduction of **energy** consumption by internal work instructions and clever Capex choices.
- We screen and evaluate all **environmental risks** and we aim to reduce the number and potential impact of them.

Accident prevention is one of our top priorities. The company sets its targets to achieve **zero accidents**.

Orac manages their safety responsibilities by:

- **Reducing the risks** continuously in all processes and in every operation.
- Providing regular information about the **safety figures**.
- Creating **communication platforms** in order to evoke sufficient interaction.
- **Implementing** this policy at **all levels** of the organization

Yves Taillieu
CEO Orac NV

